



ImmediaDent \$699 Crown Guarantee Information

Because our patients are our highest priority, we offer a 7-year Crown Guarantee against material fracture of our \$699 Crowns (Zirconia, Lithium Disilicate). It is rare that crown restorations fracture. However, we are pleased to provide this guarantee if a crown fracture does occur during the guarantee period.

Properly cared for, there is no limit to how long a new crown restoration can last. Proper care includes daily brushing and flossing, regular dental examinations and cleanings, and protecting your teeth and restorations from injury. You are the most important factor in keeping your teeth and gums healthy and your dental restorations sound and functional.

To invoke this guarantee, contact us immediately following the fracture or suspected fracture of your ImmediaDent crown restoration.

Guarantee

If your ImmediaDent \$699 crown fractures due to material failure or defect during the first seven (7) years following insertion, we will repair or replace the crown restoration at no cost for materials and/or labor.

Conditions

This guarantee applies **only** to \$699 crowns at ImmediaDent. ImmediaDent crowns with other fees and/or materials are not part of this guarantee.

In order to be eligible for the crown guarantee, the following conditions must be met:

1. You must remain a patient of ImmediaDent continuously from the date of crown insertion.
2. You must maintain a history of regular examinations (including x-rays) and cleanings at ImmediaDent dental practices.
 - a. The first recall examination and cleaning must occur within eight (8) months of the date of crown insertion.
 - b. Each subsequent examination and cleaning must occur within eight (8) months of the prior examination and cleaning.
3. You must contact ImmediaDent immediately following the crown fracture for examination of the restoration by an ImmediaDent dentist. Examinations by other dentists will not be considered.

These conditions permit us to best evaluate and promote your continued dental health. Failure to meet any of these stated conditions will void the guarantee.

Exclusions

The guarantee covers only the professional fee for the crown restoration to be replaced at an ImmediaDent practice location.

The guarantee does not provide a refund of fees paid for the crown restoration.

The guarantee does not cover the cost of travel, lost wages, accommodations, personal injury, nor any consequential losses that may be incurred by you or any other party.

The guarantee does not apply if:

- The crown is replaced due to decay, cosmetic reasons, tooth movement, changes in your bite (occlusion), or periodontal disease.
- The crown is altered, damaged, or fractured during or following subsequent treatment, such as root canal treatment, of the same tooth.
- The crown restoration requires removal for use of the tooth as a support for a fixed bridge restoration.
- The crown is examined and/or replaced by a dentist **not** at an ImmediaDent practice.
- The crown is fractured due to an accident, injury, facial trauma, or the effects of illness or disease.
- The crown is fractured due to abuse or non-chewing use. Examples include, but are not limited to, chewing ice, removing bottle caps or opening bottles with your teeth, and biting through sewing thread, fishing line or other objects. The determination of what is considered abuse or non-chewing use will be the sole decision of ImmediaDent.